



Tenant Opinion Panel Application Form 2011

As a member of the Tenant Opinion Panel you have a real opportunity to shape the housing services you receive by putting forward your suggestions directly. Don't forget to leave your contact details!

- You will be sent 1 or 2 surveys a year, on topics that interest you.. **Turn overleaf to choose!**
- You fill in surveys in the comfort of your own home.
- You choose the topics you want to be consulted on.
- Being a Tenant Opinion Panel member is **free** and **free postage** is provided to respond to surveys.

What is your name:

Mr/Mrs/Ms/Miss/Other (please specify) _____

What is the best way to contact you? (please tick)

Letter (please write your address below)

Telephone (please let us know your number)
(_____) _____

Email
_____ @ _____

Via Website www.eildon.org.uk

There are lots of other ways to get involved too—please let us know if you are interested in any of the following:

- | | |
|--|--|
| <input type="checkbox"/> Local Tenants Group | <input type="checkbox"/> I have my own suggestions for my area! |
| <input type="checkbox"/> Help with Tenants Newsletter | _____ |
| <input type="checkbox"/> Eildon Tenants' Organisation | _____ |





Tenant Opinion Panel

It's not just meetings!

Just let us know if you have any particular interests on the form below and we'll make sure you are kept informed and involved on any developments.

Housing Allocation and Transfers
How does Eildon let their properties?

Estate Management
How does Eildon look after the areas where there are Eildon properties?

Planned Maintenance
I want to be kept involved in giving my opinions on any refurbishments / improvements.

Customer Services
Making sure we provide you with the services you would like.

Rents and Arrears
How do we set rents and deal with arrears?

Maintenance and Repairs
How does Eildon maintain their properties or deal with a repair?

Local Community Issues
Working together on community issues e.g. play areas; rubbish

I have my own suggestions!
(Please write below)

I want to be informed on all of these!

