

Changeworks Canny Tenants

Changeworks provides a **free**, confidential service to new tenants who want help with their household budget, and to save money on their heating, electricity and food bills.

Our advisor can

- Help you understand the costs of running your household
- Give you tips to save money on your food bills
- Give advice on how to keep your home warm and dry
- Help you understand your heating and electricity bills
- Help you with existing fuel billing or debt problems
- Help you apply for a Warm Home Discount of £140 if you qualify.



For more information, or to book a free home visit from our advisor, you can speak to your Housing Officer, or call Changeworks on **0131 539 8574**, or email **warmth@changeworks.org.uk**.

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How does it work?

If you want to take part, your **Housing Officer** will ask some questions about your household and situation, and your information will then be passed to Changeworks. If you prefer, you can contact the advisor direct - call **0131 539 8574** or email **warmth@changeworks.org.uk**.



A **Changeworks advisor** will call you for an initial chat and arrange to visit you in your home.



The advisor will visit you and help you with general household budgeting, using your heating system, reducing your heating bills, and managing your food shopping better. The advisor will also help you with any specific heating, billing or fuel debt problems, and help you find any other support you may want.



The advisor will contact you again after 3 months and 6 months to see how you are doing and offer any more support you might need. You can contact the advisor at any time before then if you need help.