

Ref: IR2104

08 June 2021

Dear [REDACTED]

FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 – RELEASE OF INFORMATION

Thank you for your request for information received Thursday 27 May 2021 which asked for:

- a) *How many properties we have?*
- b) *How many have been empty for three months or more?*
- c) *And what's the longest a property under our management has been empty?*

Clarity was sought from Eildon on the meaning of properties, to which the following was received:

'temporary or permanent homes'

Your information has been processed under the terms of the Freedom of Information (Scotland) Act 2002. The requested information is provided below:

- a) At 01/06/21 we had 2,496 self-contained properties
- b) We have three properties that have been empty for three months or more. These three properties are within supported developments for older people and have been empty for a longer period based on public health advice.

Please note that we have excluded properties that are being held for modernisation / disposal and decant purposes.

- c) At the date of your information request the longest a property had been empty is 168 days.

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

Your Right to Seek a Review

If you have made a request and are unhappy with the response from us (or have not had a response), you have the right to request a review from us. You can do this by writing to:

Data & Information Officer
Eildon Housing
Dunsdale Road
Selkirk
TD7 5EB

or email: InfoRequests@Eildon.org.uk

Please note:

- Your request must be in a recordable format (email, letter, audio tape etc.)
- You have 40 working days upon receipt of this letter to ask for a review.
- You will receive a full response to your review request within 20 working days of its receipt.
- Please quote the reference number above in any future communications.

Appealing to the Commissioner

If you have already been through the two steps of making your request and requesting a review and are still not happy, you can appeal to the Scottish Information Commissioner (SIC). You must submit your complaint to the SIC within 6 months of receiving our review response.

You can request an appeal by accessing the **Online Appeal Service** on the SIC's website. This is the best way to make an appeal, it provides help in real time and collects exactly what the SIC needs so they can investigate your case quickly. The SIC's website is:

www.itspublicknowledge.info/appeal

If you do not wish to appeal online, you can contact the SIC. Your appeal must be in a format that can be kept for future use e.g. in writing, by email, or a recording on an audio or video tape.

Send your appeal by email

You should send your email to: enquiries@itspublicknowledge.info

Send your appeal by post

Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

If you need help making an appeal you can contact the Commissioner's Office:

E-mail: enquiries@itspublicknowledge.info

Telephone: 01334 464610

You can find further information on making an appeal on the Commissioner's website:
www.itspublicknowledge.info

Further information about your rights and accessing information is available on our website here
www.eildon.org.uk

Yours sincerely,
Kerry Allison

Kerry Allison
Data & Information Officer