

Sent to: [REDACTED]

Ref No: IR2344

4 December 2024

Dear [REDACTED],

## **FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 – RELEASE OF INFORMATION**

Thank you for your request for information received by Eildon Housing Association on 18 November 2024, you requested:

1. How many 1 bed properties have been relet by Eildon Housing since January 2024?
2. How many 1 bed properties have been advertised on choice based lettings which have been for let by Eildon Housing since January 2024
3. How many 1 bed properties have been let since January 2024 by Eildon Housing as a direct offer due to a tenant needing a serious urgent move due to a home being uninhabitable to occupy?

Your information has been processed under the terms of the Freedom of Information (Scotland) Act 2002. The information requested is provided below.

1. 123 one bedroom properties have been let between 1 January 2024 and 28 November 2024. 20 of these properties were sheltered housing and 16 were in extra care developments.
2. 74 one bedroom properties were advertised on our choice based lettings system, Eildon Homes, between 1 January 2024 and 28 November 2024.
3. No one bedroom properties have been let by way of a direct offer due to a tenant needing a serious urgent move due to their home being uninhabitable between 1 January 2024 and 28 November 2024.

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

### **Your Right to Seek a Review**

If you have made a request and are unhappy with the response from us (or have not had a response), you have the right to request a review from us. You can do this by writing to:

Date Protection & Information Officer  
Eildon Housing  
Dunsdale Road  
Selkirk  
TD7 5EB

or email: [InfoRequests@Eildon.org.uk](mailto:InfoRequests@Eildon.org.uk)

Please note:

- Your request must be in writing
- You have 40 working days upon receipt of this letter to ask for a review
- You will receive a full response to your review request within 20 working days of its receipt
- Please quote the reference number above in any future communications.

### **Appealing to the Commissioner**

If you have already been through the two steps of making your request and requesting a review and are still not happy, you can appeal to the Scottish Information Commissioner (SIC). You must submit your complaint to the SIC within 6 months of receiving our review response.

You can request an appeal by accessing the **Online Appeal Service** on the SIC's website. This is the best way to make an appeal, it provides help in real time and collects exactly what the SIC needs so they can investigate your case quickly. The SIC's website is:  
[www.itspublicknowledge.info/appeal](http://www.itspublicknowledge.info/appeal)

If you don't wish to appeal online, you can contact the SIC. Your appeal must be in a format that can be kept for future use e.g. in writing, by email, or a recording on an audio or video tape.

### **Send your appeal by email**

You should send your email to: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

### **Send your appeal by post**

Office of the Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS

If you need help making an appeal you can contact the Commissioner's Office:

E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

Telephone: 01334 464610

You can find further information on making an appeal on the Commissioner's website:

[www.itspublicknowledge.info](http://www.itspublicknowledge.info)

Further information about your rights and accessing information is available on our website here

<https://www.eildon.org.uk/about-us/company-information-and-reports/access-to-information/>

Yours sincerely,

*Emma Craig*

Business Support Officer