

Sent to: [REDACTED]

Ref No: IR2348

4 June 2025

Dear [REDACTED],

FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 – RELEASE OF INFORMATION

Thank you for your request for information received by Eildon Housing Association on 7 May 2025, you requested:

1. In each year since 2020-21, how much has been spent on repairs to social housing in this council area?
2. In each year since 2020-21, how many households have been evacuated due to issues with social housing? E.g structural issues,damp,mould etc

Your information has been processed under the terms of the Freedom of Information (Scotland) Act 2002. The information requested is provided below.

1. The information you have requested is contained within our [Annual accounts & reports | Eildon Housing](#). This means it is already published on our website. I can advise that as we only operate in one Council Area all of our spend reported against social housing is in the Scottish Borders Council area.

If you do not have access to the internet at home, you may be able to use facilities at your local public library or you can visit our office at:

Eildon Housing
Dunsdale Road
Selkirk
TD7 5EB

Under the terms of the Act, a request for information can be refused where one or more of the exemptions listed in the Act apply. In this instance, Eildon Housing Association is claiming an exemption under section 25 of the Act because the information is otherwise available.

2. Number Of Households Decanted By Year

Year	Property	Works	Total for Year
2020-2021	10 Millar House	Refurbishment works	5
	12 Millar House	Refurbishment works	
	18 Elm Court	Refurbishment works	
	26 Somerville Way	Shower repair	
	7 Millar House	Refurbishment works	
2021-2022	11 Millar House	Refurbishment works	7
	13 Millar House	Refurbishment works	
	22 Elm Court	Refurbishment works	
	3 Dingleton Cottages	Woodworm	
	30 Elm Court	Refurbishment works	
	4 Jenny Moore's Court	Shower upgrade	
	8 Millar House	Refurbishment works	
2022-2023	10 Oakwood Park	Refurbishment works	9
	11 Manse Gardens	Refurbishment works	
	14 Oakwood Park	Refurbishment works	
	14 Coulter Avenue	Structural repairs after vehicle was reversed into property	
	16 Coulter Avenue	Structural repairs after vehicle was reversed into property	
	3 Dunwhinny Gardens	Burst pipe	
	49 Kingsknowes Village	Burst pipe	
	6 Mill Court	Burst pipe	
	8 Mill Court	Burst pipe	
2023-2024	10 Mill Court	Damp works	6
	2 Sandy Blair Drive	Fire	
	22 Oakwood Park	Refurbishment works	
	41 McQueen Gardens	Leak	
	5 Scott's Place	Damp works	
	1 Forest Road	Floor repair	
2024-2025	11 Moss Place	Damp works	3
	14 McQueen Gardens	Leak	
	1/8 Dovecot Court	Shower repairs	
2025-2026	2 Church Court	Damp works	2
	19 Dominies Way	Fire	

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

Your Right to Seek a Review

If you have made a request and are unhappy with the response from us (or have not had a response), you have the right to request a review from us. You can do this by writing to:

Date Protection & Information Officer
Eildon Housing
Dunsdale Road
Selkirk
TD7 5EB

or email: InfoRequests@Eildon.org.uk

Please note:

- Your request must be in writing
- You have 40 working days upon receipt of this letter to ask for a review
- You will receive a full response to your review request within 20 working days of its receipt
- Please quote the reference number above in any future communications.

Appealing to the Commissioner

If you have already been through the two steps of making your request and requesting a review and are still not happy, you can appeal to the Scottish Information Commissioner (SIC). You must submit your complaint to the SIC within 6 months of receiving our review response.

You can request an appeal by accessing the **Online Appeal Service** on the SIC's website. This is the best way to make an appeal, it provides help in real time and collects exactly what the SIC needs so they can investigate your case quickly. The SIC's website is:

www.itspublicknowledge.info/appeal

If you don't wish to appeal online, you can contact the SIC. Your appeal must be in a format that can be kept for future use e.g. in writing, by email, or a recording on an audio or video tape.

Send your appeal by email

You should send your email to: enquiries@itspublicknowledge.info

Send your appeal by post

Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

If you need help making an appeal you can contact the Commissioner's Office:
E-mail: enquiries@itspublicknowledge.info

Telephone: 01334 464610

You can find further information on making an appeal on the Commissioner's website:
www.itspublicknowledge.info

Further information about your rights and accessing information is available on our website here
<https://www.eildon.org.uk/about-us/company-information-and-reports/access-to-information/>

Yours sincerely,
Emma Craig
Business Support Officer