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The Weaving Shed, Ettrick Mill, Dunsdale Road, Selkirk TD7 5EB  
Telephone: 03000 200 217 Email: [inforequests@eildon.org.uk](mailto:inforequests@eildon.org.uk)  
[www.eildon.org.uk](http://www.eildon.org.uk)



Ref No: IR2367

2 March 2026

Dear [REDACTED]

## Freedom of Information (Scotland) Act 2002 – Release of Information

**Subject:** Maintenance backlog in Social Housing

Thank you for your request for information dated 25 February 2026 which was received on 25 February 2026 where you asked for:

- In 2025-26, what is the total value of the maintenance backlog for social housing in this association? This would include repairs, as well as other work the council has assessed as being necessary, such as extensions, damp-proofing etc. Where maintenance work from previous financial years has been identified as still outstanding, please provide this separately (up to and including 2020-21). Please specify which council area these repairs took place in where appropriate,

Your request has been processed and considered under the terms of the Freedom of Information (Scotland) Act 2002. The information requested is provided below.

- In 2025-26 the total value of the maintenance backlog for social housing in this association is 0, including any repairs as well as other work being necessary.

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

### Your right to seek a review

If you have made a request and are unhappy with the response from us (or have not had a response), you have the right to request a review from us. You can do this by writing to our Data Protection and Information Officer:

**Email:** [Inforequests@Eildon.org.uk](mailto:Inforequests@Eildon.org.uk)  
**Postal:** The Weaving Shed,  
Ettrick Mill  
Dunsdale Road  
Selkirk  
TD7 5EB

Please note:

- If your request for review is being processed under the terms of the Freedom of Information (Scotland) Act 2002 your request must be in a recordable format (email, letter, audio tape etc.) and should state that you are asking for a review of this decision and why you are unhappy with the decision made.
- You have 40 working days upon receipt of this letter to ask for a review.
- You will receive a full response to your review request within 20 working days of its receipt.
- Please quote the reference number above in any future communications.

## **Appealing to the Commissioner**

If you have already been through the two steps of making your request and requesting a review and are still not happy, you can appeal to the Scottish Information Commissioner.

You must submit your complaint to the Commissioner within 6 months of receiving our review response.

You can request an appeal by writing to or emailing the Commissioner. The Commissioner recommends that a person uses the Commissioner's application form to submit an appeal (although this is not mandatory) as this will provide the Commissioner with the information they require to investigate the case quickly. The application form can be found at <https://www.foi.scot/appeal> and can be completed and returned to the Commissioner.

If the application form is not used your appeal must be in a format that can be kept for future use, e.g. in writing, by email or a recording on an audio or video tape.

### **Send your appeal by email**

If you want to send your appeal by email, you should send your email to [enquiries@foi.scot](mailto:enquiries@foi.scot)

### **Send your appeal by post**

If you want to send your appeal by post, you should send your letter to:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS

If you need help making an appeal, you can contact the Commissioner's Office:

**E-mail:** [enquiries@foi.scot](mailto:enquiries@foi.scot)

**Telephone:** 01334 464610

You can find further information on making an appeal on the Commissioner's website:

<https://www.foi.scot/appeal>

Further information about your rights and accessing information is available on our website here: <https://www.eildon.org.uk/about-us/company-information-and-reports/access-to-information/>.

Yours sincerely,  
*Emma Craig*

Emma Craig  
Business Support Officer